



The City of Victorville invites you  
to apply for the position of

# TECHNOLOGY OFFICER

Are you an engaging and confident technology leader who can guide teams, build culture and bring people together around a shared vision? The City of Victorville is seeking a Department Head-level Technology Officer to lead a highly visible department at the center of citywide operations.



# ABOUT THE CITY OF VICTORVILLE

Victorville is a city in the High Desert of Southern California, positioned along the corridor between Los Angeles and Las Vegas. The City is a regional leader in industry and retail, continuing to grow a diverse base of employers and economic opportunities.

With a population of approximately 142,000, Victorville offers a balance of expanding opportunities and quality of life. Residents enjoy open skies, striking desert landscapes, mountain views and a range of recreational opportunities for all ages. Families are supported by several local school districts, along with higher education opportunities at Victor Valley College.

Victorville's location also provides convenient access to some of California's most sought-after destinations, including San Bernardino Mountains, Big Bear Lake, Lake Arrowhead and Joshua Tree National Park. The City is also within easy reach of Ontario International Airport, providing convenient access for regional and national travel. With its welcoming atmosphere and affordability compared to many Southern California cities, Victorville is an appealing place to live and work.

## WHY WORK FOR US?

The City of Victorville provides an environment where innovation, collaboration and public service come together. The organization is backed by strong financial stability and commitment to progress, continuously investing in new ideas, technologies and initiatives that enhance service delivery across the community.

Employees are part of a connected and engaged workplace culture that values teamwork and creativity. Departments work closely together, leadership remains accessible and staff are encouraged to take initiative and contribute to meaningful projects that have citywide impact.

Victorville also prioritizes employee engagement in tangible ways. A new employee lounge, scheduled for completion and opening next month, will feature a variety of employee engagement activities. The City also opened its new employee Fitness Center with new fitness equipment and machines. Throughout the year, employees can participate in a variety of events and activities, including BBQs, cook offs, baking challenges, taco days and wellness-focused events such as the City's annual health fair.

Victorville offers a workplace where individuals can grow professionally while playing a meaningful role in shaping the City's future.



# Victorville

## BY THE NUMBERS



**142K** - POPULATION



**31** - MEDIAN AGE



**78%** - HIGH SCHOOL OR HIGHER EDUCATED



**\$427K** - MEDIAN HOME VALUE



**50** - MILES OR LESS FROM LAKE ARROWHEAD & BIG BEAR



**19** - CITY PARKS



**100** - MILES FROM THE PORT OF LOS ANGELES & THE PORT OF LONG BEACH



**50** - MILES FROM THE ONTARIO INTERNATIONAL AIRPORT

# THE INFORMATION TECHNOLOGY DEPARTMENT

Victorville's Information Technology Department supports the systems and services that keep the City connected and operating each day. From maintaining secure networks to supporting public safety technology and digital services, the team's work applies to every department and plays a vital role in delivering reliable service to the community.

With a team of approximately 19 staff members, the department has grown significantly in recent years, reflecting the City Council's continued investment in technology and innovation. The team oversees network infrastructure, cybersecurity, enterprise systems, GIS and technical support.

The Technology Officer serves as the Department Head, providing overall leadership and direction for the City's technology functions and full management of the Information Technology Department. This position directly supervises the Technology Manager, Network Engineer and key staff. The Technology Officer oversees all technology systems and provides technology support for law enforcement services. The department collaborates across all City departments to address operational needs, manage public records requests and ensure staff have the tools and support needed to succeed.

The Information Technology Department plays a key role in advancing Victorville's technology initiatives:



## Cybersecurity and Data Protection

Strengthening security practices, supporting compliance efforts and safeguarding City data through proactive monitoring and risk management.



## Infrastructure and Systems Management

Maintaining and enhancing the City's network, system and core technology to ensure reliability and performance across all departments.



## Enterprise and ERP Systems

Supporting and overseeing platforms such as Munis and other enterprise applications.



## GIS and Data Services

Providing mapping, data analysis and geographic support to departments, with a dedicated GIS team supporting functions such as development, utilities, airport and public safety.



## Public Safety Technology

Supporting public safety services and coordinating with regional partners while advancing innovative efforts, such as their Drone as First Responder Program.



## Innovation and Modernization

Leading projects such as audiovisual upgrades and exploring new technologies that enhance communication and transparency.



## Collaboration and Service Delivery

Working closely with departments to understand needs, provide responsive support and deliver practical technology solutions.

# THE POSITION

The City of Victorville's Technology Officer serves as the department head responsible for guiding the City's technology strategy, operations and staff. Reporting to the Deputy City Manager, this position provides direction for enterprise systems, cybersecurity, infrastructure, GIS and public safety technology. The Technology Officer also plays a key role in evaluating emerging needs, setting direction for major initiatives and ensuring technology investments are practical and sustainable.

## KEY FUNCTIONS

- Provide leadership and oversight for the Information Technology department, including mentoring staff and fostering a positive, accountable team environment
- Establish priorities and guide the allocation of resources across competing projects and operational needs
- Serve as a strategic advisor to executive leadership on technology trends, risks and opportunities while providing long-term direction for the City's technology strategy
- Evaluate, recommend and guide technology investments to ensure alignment with City goals, budget considerations and long-term sustainability while monitoring value and return on investment
- Oversee vendor relationships, contracts and consultant work to ensure quality performance and value
- Lead cross-department collaboration efforts, working with stakeholders to identify needs and translate them into actionable plans
- Ensure compliance with applicable regulations, policies and best practices related to data management, security and public records
- Oversee the development of cybersecurity policies, standards and procedures
- Promote a culture of collaboration, communication and continuous improvement across the organization
- Direct the development and implementation of enterprise-wide disaster recovery and business continuity plans

[Read the full job description.](#)

### FUN FACT:

*Victorville was a key stop along historic Route 66, linking Chicago, Illinois to California. Today, residents and visitors can enjoy the Route 66 Museum in Old Town Victorville.*



# OUR IDEAL CANDIDATE

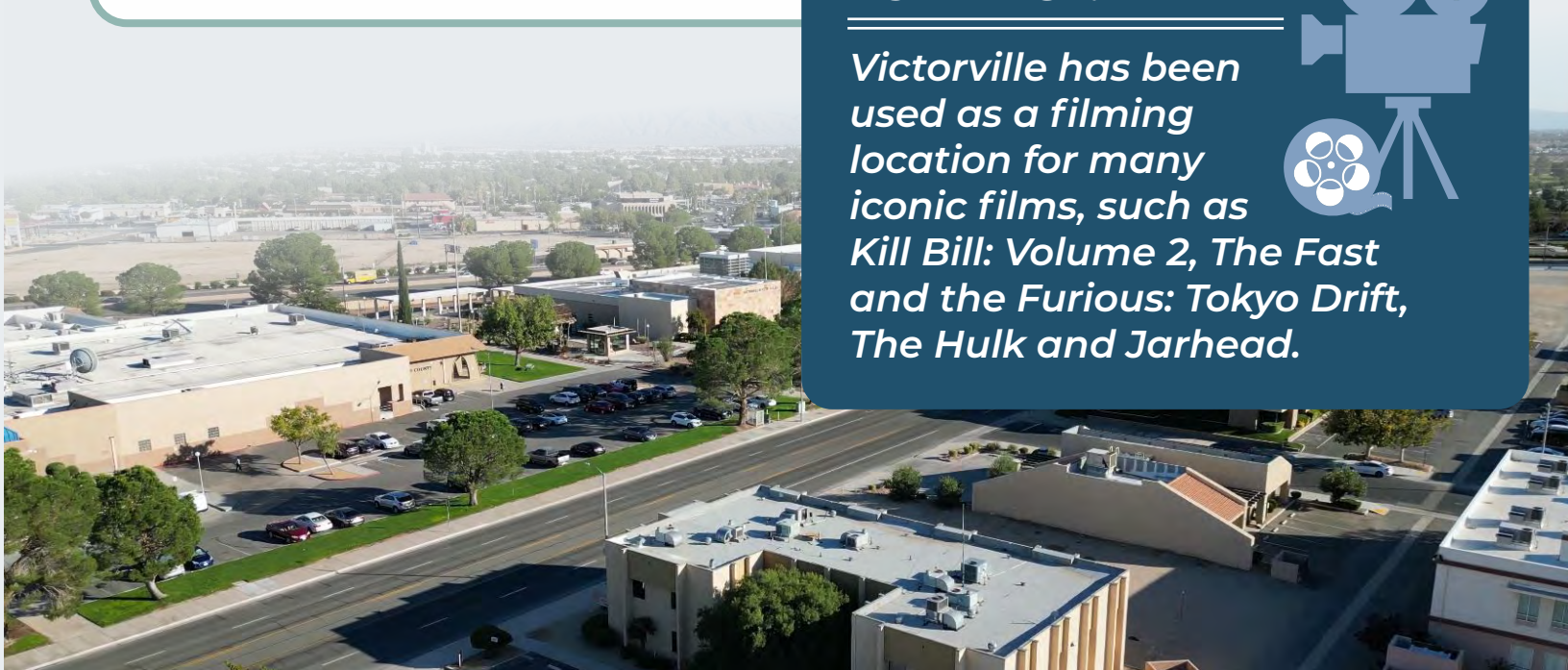
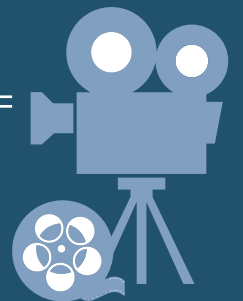
The ideal Technology Officer is an enthusiastic, approachable and forward-thinking leader who blends technical knowledge with strong interpersonal awareness. This individual is energized by the opportunity to guide a developing team, shape department culture and lead initiatives that enhance how the City operates and serves its community. With a strong, well-rounded background in municipal technology, they bring sound judgment, adaptability, energy and a solutions-oriented mindset.

## KEY TRAITS FOR SUCCESS

- Driven and energized by the impact of improving citywide services through thoughtful technology planning, implementation and innovation
- Confident decision-maker who can provide direction, set expectations and navigate complex or sensitive situations with professionalism
- Effective communicator who builds trust and works collaboratively with staff, leadership, regional partners and the public
- Comfortable stepping into a team that is still evolving, offering mentorship, structure and encouragement to help staff grow
- Versatile and resourceful, with the ability to balance strategic priorities with day-to-day operational needs
- Team oriented leader who leads by example, willing to roll up their sleeves and contribute alongside staff
- Approachable and engaged, with a commitment to fostering a positive, accountable and service-focused work environment

### **FUN FACT:**

*Victorville has been used as a filming location for many iconic films, such as Kill Bill: Volume 2, The Fast and the Furious: Tokyo Drift, The Hulk and Jarhead.*



# QUALIFICATIONS

## EDUCATION & EXPERIENCE

- Bachelor's Degree in Computer Science, Information Technology, Business Administration, Public Administration or a related field (a Master's degree in the same field is preferred).
- At least six years of professional Information Technology experience INCLUDING three years of supervisory or management experience is required.
- Experience in a municipal or public sector environment is strongly preferred.

[Read the full job description.](#)

## LICENSES & CERTIFICATES

Must possess a minimum of a valid California Class "C" driver's license upon hire and maintain throughout the length of employment with the City of Victorville.

## Compensation & Benefits

The annual salary for the Technology Officer is \$183,414.12 (Step 1) - \$222,940.44 (Step 5).

- **CalPERS Retirement:**  
2% @ 62 (New Member) or  
2.5% @ 55 (Classic Member)
- **Vacation:**  
80 hours per year
- **Sick Leave:**  
96 hours per year
- **Holidays:**  
14 days per year
- **Executive Leave:**  
As determined by the City Manager based on an evaluation of the time worked
- **Health Insurance:**  
\$1,000 fringe benefits (if enrolled in a City-provided medical plan) or \$400 (if waiving medical benefits)
- **Fringe Subsidy:**  
50% subsidy of the total out-of-pocket cost of medical insurance up to \$1,000 per month
- **Short Term Disability:**  
Employee paid benefit
- **Long Term Disability Insurance - City Paid:**  
Max benefit \$5,000 per month
- **Life Insurance – City Paid 1x annual salary:**  
Max benefit \$250,000
- **Other Benefits:**  
9/80 work schedule with alternating Fridays off, Auto Allowance, Cell Phone Allowance, Paid Parental Leave, Employee Assistance Program, Stability Pay, Bilingual Pay and Tuition Reimbursement.

The background of the entire page is a photograph of the Victorville City Hall building. The building features a facade of large, rectangular stone tiles in various shades of tan, beige, and light brown. The words "VICTORVILLE CITY HALL" are mounted on the wall in large, dark, serif capital letters. The sky is a clear, bright blue. In the foreground, there is a concrete sidewalk and some green landscaping with tall grasses.

# VICTORVILLE CITY HALL

## How to Apply

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We want to hear from you! To be considered for this position, send your resume and cover letter to Christine Martin at [Talent@TripepiSmith.com](mailto:Talent@TripepiSmith.com) by

**Friday, May 22, 2026**

Candidates may be screened for qualifications following the submission deadline. If you require additional information or have questions, please contact Christine Martin at 949-993-6531.

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